

## **X2O MEDIA PLAYER WARRANTY AND SUPPORT**

### **Hardware Warranty:**

X2O Media Players are designed to provide robust media playback. The hardware warranty duration is based on the package acquired:

- **X2O Cloud bundle:** The hardware remains under warranty as long as customer stays current with their Subscription payment.
- **On premise bundle:** The hardware remains under warranty as long as customer stays current with their Support and Maintenance (SMT) fees.
- **Standalone hardware:** The hardware remains under warranty for the number of years purchased initially, typically 1 or 3 year.

### **Support:**

Support for X2O Media Players is available through your regular X2O Media support channels. For more information visit <https://www.x2omedia.com/support>